

Workbook answer key

1 That's my kind of friend!

Exercise 1

2. The Wongs like meeting new people and having friends over for dinner. They're one of the most outgoing couples I know.
3. You can't trust Alice. She always promises to do something, but then she never does it. She's pretty unreliable.
4. James wants to be an actor. It's hard to break into the business, but his family is very supportive of his dream.
5. I never know how to act around Lisa! One minute she's in a good mood, and the next minute she's in a bad mood. She's so temperamental.

Exercise 2

A

Opposites with *-in*
incompetent, independent, inexperienced, inflexible, informal, insensitive

Opposites with *un-*
unattractive, uncooperative, unhelpful, unpopular, unreasonable, unreliable

B

Answers will vary.

Exercise 3

- A: I'm looking for someone x I can go on vacation with.
 B: Hmm. So what kind of person are you looking for?
 A: I want to travel with someone who / that is easygoing and independent.
 B: Right. And you'd probably also like a person who / that is reliable.
 A: Yeah, and I want someone x I know well.
 B: So why don't you ask me?
 A: You? I know you too well!
 B: Ha! Does that mean you think I'm someone who / that is high-strung, dependent, and unreliable?
 A: No! I'm just kidding. You're definitely someone x I could go on vacation with. So, . . . what are you doing in June?

Exercise 4

Answers will vary.

Exercise 5

A

introvert, extrovert, thinker, feeler, sensor, and intuitive

B

Answers will vary.

C

Answers will vary.

Exercise 6

1. b I like it when people are easygoing and friendly.
2. d I don't mind it when people are a few minutes late for an appointment.
3. c It upsets me when rich people are stingy.
4. a It embarrasses me when someone criticizes me in front of other people.

Exercise 7

Answers will vary. Possible answers:

2. I love it when someone gives me a gift.
3. It bothers me when someone listens to loud music on the bus.
4. It makes me happy when I finish work for the day.
5. I can't stand it when I'm stuck in traffic.
6. It upsets me when people talk on their phones at the movies.

Exercise 8

Answers will vary. Possible answers:

2. It bothers me when someone wants to argue with me. I can't stand it when someone gets angry about something unimportant.
3. I don't mind it when someone looks at their phone during mealtime. It doesn't bother me when someone does work while they eat.
4. It upsets me when my kids leave their toys all over the apartment. It makes me angry when people don't clean up their mess.

Exercise 9

Answers will vary.

Exercise 10

1. I can tell Simon anything, and I know he won't tell anyone else. I can really trust him.
2. Kay has a very high opinion of herself. I don't like people who are so egotistical.
3. It bothers me when people are too serious. I prefer people who are easygoing and have a good sense of humor.
4. I like it when someone expresses strong opinions. Hearing other people's views can really make you think.
5. Lisa is very rich, but she only spends her money on herself. She's very stingy.

2 Working 9 to 5

Exercise 1

A

2. green researcher a
3. guidance counselor b
4. organic food farmer e
5. social media manager c
6. software developer d

B

Answers will vary. Possible answers:

1. An accountant is someone who manages people's finances and money.
2. A fashion designer is someone who creates clothes.
3. A flight attendant is someone who takes care of passengers on a plane.

Exercise 2

A

awful <u>N</u>	fantastic <u>P</u>
boring <u>N</u>	fascinating <u>P</u>
challenging <u>P</u>	frightening <u>N</u>
dangerous <u>N</u>	interesting <u>P</u>
difficult <u>N</u>	rewarding <u>P</u>

B

Answers will vary.

Exercise 3

A

work with computers – learn new software programs
as a high school coach – teach discipline and fitness
be a university professor – do research
a writer – work independently

B

Teri: So, what kind of career would you like, Jack?

Jack: Well, I'm not exactly sure. Being a writer could be interesting. Maybe blogging about something I'm interested in.

Teri: Hmm. I don't know if I'd like that because I'd have to write every day.

Jack: What do you want to do, then?

Teri: Well, I'm not sure either! I'd love working as a high school coach. I'd really enjoy being with teenagers all day and teaching discipline and fitness. On the other hand, I'd be interested in working for an airline.

Jack: Really? What would you like about that?

Teri: Well, I'd love traveling to different countries all over the world.

Jack: Oh, I could never do that! I think it would be very tiring work.

C

Answers will vary. Possible answers:

A: So, what kind of career would you like?

B: Well, I'm not exactly sure. Working with computers might be fun.

A: That sounds interesting. But I wouldn't like it because learning new software programs seems complicated.

B: What do you want to do then?

A: Well, I'd love being a university professor.

B: Really? Why do you think you would like that?

A: I really like doing research.

Exercise 4

A

1. architect
2. freelance artist
3. house painter
4. website designer
5. bus driver
6. preschool teacher

B

1. making things, building, space needs to be constructed, at the office
2. working for yourself, paint pictures
3. rooms, colors that customers choose
4. show on the Internet, good eye for art, knowledge of the latest technology
5. attention on the road
6. take care of children, I teach, I play games, I read books

Exercise 5

2. A chef's assistant has worse hours than a waiter.
3. A dog walker is better paid than a student intern.
4. A house painter earns more than a camp counselor.
5. A park ranger is not as well paid as a landscaper.
6. Being a yoga instructor is not as difficult as being a professor.
7. Being an interior decorator is more interesting than being a sales assistant.
8. A guidance counselor has more responsibility than a gardener.

Exercise 6

1. Chonglin works at / in the best Chinese restaurant in Los Angeles.
2. I think working with other people is more fun than working alone.
3. I would hate working in / with the media. It would be nerve-racking!
4. Working with / as a dance instructor sounds great.
5. Working in / at an office is less interesting than working on a cruise ship.

Exercise 7

Answers will vary. Possible answers:

2. A: Working in a travel agency provides better benefits than working as a tutor.
B: Yes, but working as a tutor is more challenging than working in a travel agency.
3. A: A tour guide doesn't make as much money as a tennis instructor.
B: That's true. And a tour guide has to work longer hours than a tennis instructor.
4. A: Taxi drivers have a shorter workweek than office assistants.
B: Yes, and being an office assistant sounds less boring than being a taxi driver.

Exercise 8

Answers will vary.

3 Lend a hand.

Exercise 1

A

- Would you mind giving me a ride home after class?
- Is it OK if I turn down your TV?
- Do you mind if I use your cell phone?
- I was wondering if I could borrow your car for the weekend.
- Could you tell me how to get to the subway?

B

Answers will vary. Possible answers:

- Would you mind feeding my cat?
- I was wondering if you could collect my mail.
- Do you mind checking on my house a few times?
- Could you water my plants?

Exercise 2

Answers will vary.

Exercise 3

Answers will vary. Possible answers:

- A: Would you mind washing the dishes? I'm late for class.
B: Sorry, but they're your dirty dishes.
- A: I was wondering if you could do these chores over the weekend. I have to prepare for my meeting on Monday.
B: I'd like to, but I have a lot of work to do this weekend.

Exercise 4

A

Less formal: make a statement with *need*; use an imperative.
More formal: ask about ability; be polite – use *may*; ask for permission, express curiosity; state the request negatively; apologize; give a hint.

B

	Less formal	More formal	Type
1. Close the door.	✓		2
2. It's really cold in here.		✓	9
3. Could you possibly move your car?		✓	3
4. May I borrow your dictionary?		✓	4
5. I was wondering if you could help me with this assignment.		✓	6
6. I need some help moving to my new apartment.	✓		1
7. I'm sorry, but I can't stand loud music.		✓	8
8. I don't suppose I could borrow your camera.		✓	7

Exercise 5

A

Noun	Verb	Noun	Verb
apology	<u>apologize</u>	invitation	<u>invite</u>
compliment	<u>compliment</u>	permission	<u>permit</u>
explanation	<u>explain</u>	request	<u>request</u>

B

- accepting an apology
- giving a compliment
- asking for a favor
- declining a request
- making a request

Exercise 6

- My phone didn't work for a week. The phone company offered an apology and took \$20 off my bill.
- A friend of mine really loves to receive compliments, but he never gives anyone else one. I don't understand why he's like that.
- Diane is always talking on the phone. She makes a lot of calls, but she rarely returns mine. Maybe she never listens to her voice mail!
- I need to ask for a favor. Could you please give me a ride to school tomorrow? My bike has a flat tire!

Exercise 7

- A: Is Silvia Vega there, please?
B: No, she isn't. Would you like to leave a message?
A: Yes, please. This is Karen Landers calling from Toronto. Could you tell her that my flight arrives at 7:00 P.M. on Tuesday? Would she mind meeting me in the International Arrivals area?
B: OK, I'll give her the message.
- A: Can I speak to Mark, please?
B: I'm afraid he's not here. Do you want to leave a message?
A: Yes, please. This is Ed. Please ask him if I can borrow his scanner. And if it's OK, could you ask him when I can pick it up?
B: Sure, I'll leave him the message.
- A: Could I speak to Mike, please?
B: I'm sorry, but he's not here right now.
A: Oh, OK. This is Mr. Maxwell. I'd like to leave a message. Could you tell him that the meeting is on Thursday at 10:30 A.M.? Could you also tell him not to forget to bring his report?
- A: I'd like to speak to Katy, please.
B: She's not here right now. Can I take a message?
A: Yeah. This is Andy Chow. Can you ask her if she's going to the conference tomorrow? And would you ask her what time it starts?
B: OK, I'll give Katy your message.

Exercise 8

Dan: So, is there anything I can do to help for the party?
Mark: Yeah. I have a list here. Would it be all right if I borrowed your Bluetooth speaker? Mine isn't working very well.
Dan: Sure. And I'll bring two extra speakers. We'll have amazing sound.
Mark: Thanks.
Dan: No problem. Now, what about food?
Mark: Well, I thought maybe a salad. Would you mind bringing a big salad, too?
Dan: Well, OK. And how about drinks?
Mark: Well, could you ask Kelly to get some soda? And please tell her not to be late. Last time we had a party, she didn't arrive till eleven o'clock, and everyone got really thirsty!
Dan: I remember.
Mark: One more thing – I was wondering if you could buy dessert.
Dan: Um, sure. All right. But, uh, would you mind if I borrow some money to pay for it?

Exercise 9

Answers will vary. Possible answers:

- Would you ask Annie to stop by and talk to me?
- I was wondering if I could borrow your guitar.
- Could you ask Mitch when he's coming over?
- Would you mind lending me your hairbrush?

4 What happened?

Exercise 1

1. A 69-year-old grandmother in Paris went to the bathroom – and stayed there for twenty days. What happened? As she was locking the door, the lock broke. She could not open the door. She shouted for help, but no one heard her because her bathroom had no windows. After nearly three weeks, the woman's neighbors wondered where she was. Firefighters broke into her apartment and found her in a "very weakened" state. While she was waiting to be rescued, she drank warm water.
2. A woman was behaving strangely when she entered the Bangkok airport. While she was checking in for an overseas flight, she had difficulty with a very large bag. The check-in clerk became suspicious and decided to X-ray the bag. The X-ray showed an image that looked like an animal. When airport staff opened the bag, they saw that a baby tiger was sleeping under lots of toy tigers. The tiger was taken to a rescue center for wildlife, and the woman was arrested.

Exercise 2

Answers will vary. Possible answers:

2. I was using my computer when it suddenly stopped working.
3. While we were playing tennis, my racket broke.
4. As I was taking a shower, the water got cold.
5. I was cooking dinner when I burned my finger.

Exercise 3

1. A: Guess what happened to me last night! As I was getting (get) into bed, I heard (hear) a loud noise like a gunshot in the street. Then the phone rang (ring).
B: Who was it?
A: It was Luisa. She always calls me late at night, but this time she had a reason. She was driving (drive) right past my apartment when she got (get) a flat tire. It was very late, so while we were changing (change) the tire, I invited (invite) her to spend the night.
2. A: I'm sorry I'm so late, Erin. I was at the dentist.
B: Don't tell me! While you were sitting (sit) in the waiting room, you met (meet) someone interesting. I know how you are, Matt!
A: Well, you're wrong this time. The dentist was cleaning (clean) my teeth when she suddenly got (get) called away for an emergency. So I just sat there waiting for two hours with my mouth hanging open!

Exercise 4

A

The story is about Andre Botha and Evan Geiselman. It took place at the Pipeline in Oahu, Hawaii.

B

1. Andre Botha is a two-time champion in bodyboarding.
2. Evan Geiselman excels at surfing.
3. The Pipeline is located in Oahu, Hawaii.
4. You can help an unconscious person start breathing by breathing into their mouth / by hitting their chest.
5. Two lifeguards brought Evan Geiselman to the hospital.
6. Respect and care for people help make bodyboarding and surfing such wonderful sports.

Exercise 5

Answers will vary.

Exercise 6

Andy and I had just gotten engaged, so we went to a jewelry store to buy a wedding ring. We had just chosen a ring when a masked man came in. After the robber took Andy's wallet, he demanded the ring. I had just handed it to him when the alarm started to go off, and the robber ran off. We were so relieved! But then the sales assistant told us we had to pay for the ring because I gave it to the robber. We had just told her that we wouldn't pay for it when the police arrived and arrested us! What a terrible experience!

Exercise 7

A

1. What an emergency!
2. What a triumph!
3. What a dilemma!

B

Answers will vary. Possible answers:

remote: far away

mainland: larger land close to an island

skip: miss

remarkably: amazingly

promotion: a higher position

resign: quit

Exercise 8

1. In 2011, two divers discovered the remains of a 200-year-old shipwreck while they were diving off the coast of Rhode Island, in the eastern United States.
2. After an art show opened in New York, it was discovered that someone had hung a famous painting by Henri Matisse upside down.
3. In 2015, workers found a chemistry lab from the 1840s while they were repairing a building at the University of Virginia in the United States. The lab was behind a wall of the current building.
4. Chile's Calbuco volcano surprised residents of Santiago when it erupted in 2015. Before that, an eruption of Calbuco had not happened for over 40 years.

Exercise 9

Sunday	Name: <u>Mr. Simpson</u> Country: <u>Singapore</u>	Name: _____ Country: _____
Monday	Name: <u>Ms. Johnson</u> Country: <u>United States</u>	Name: <u>Mr. Grant</u> Country: <u>Mexico</u>
Tuesday	Name: <u>Mr. James</u> Country: <u>Australia</u>	Name: <u>Ms. Marshall</u> Country: <u>Brazil</u>

5 Expanding your horizons

Exercise 1

2. The first time I traveled abroad, I felt really depressed. I was alone, I didn't speak the language, and I didn't make any friends.
3. I just spent a year in France learning to speak French. It was a satisfying experience, and I was fascinated by the culture.
4. At first I really didn't like shopping in the open-air markets. I felt uncomfortable because so many people were trying to sell me something at the same time.
5. When I arrived in Lisbon, I was nervous because I couldn't speak any Portuguese. As I began to learn the language, though, I became more confident about living there.
6. Before I went to Alaska last winter, I was very worried about the cold. But it wasn't a problem because most buildings there are well heated.
7. When I was traveling in Southeast Asia, I couldn't believe how many different kinds of fruit there were. I was curious to try all of them, so I ate a lot of fruit!
8. It was our first trip to Latin America, so we were uncertain about what to expect. We loved it and hope to return again soon.

Exercise 2

Answers will vary.

Exercise 3

A

Answers will vary. Possible answers:
Try new things.; Talk to locals.; Read about the country/s history and current events.; Go to museums, concerts, and other cultural events.

B

Answers will vary. Possible answers:
You can find articles like this in travel magazines, travel blogs, brochures for study abroad programs, training materials for international workers, etc.
It was written for people who are traveling to a foreign country.

C

- Answers will vary. Possible answers:
1. culture: the way of life of a particular people that reflects their attitudes and beliefs
 2. culture shock: a feeling of confusion that results from suddenly experiencing a culture with customs that are not familiar to you
 3. appreciate: to be aware of something, or to understand that something is valuable
 4. stereotypes: ideas that are used to describe a particular type of person or thing

D

Answers will vary.

Exercise 4

Answers will vary. Possible answers:

2. it's the custom to send a card.
3. it's the custom to return it as soon as possible.
4. it's the custom to bring dessert or a beverage.

Exercise 5

A

2. Denmark and Spain
3. Egypt and New Zealand
4. France and the United States

B

1. In Spain, you're expected to arrive to dinner a few minutes late.
2. In France, it's not the custom to tip at a restaurant.
3. In Egypt, when you're invited to dinner, you're not supposed to offer to pay for your dinner.
4. In Japan, you're not supposed to kiss your friends.
5. In Bali, Indonesia, it's not acceptable to wear shorts and a T-shirt in a temple.

Exercise 6

Answers will vary.

Exercise 7

Answers will vary.

6 That needs fixing.

Exercise 1

A

Answers may vary.

chipped	cracked	dented	leaking
glasses	chair	bike	car
plate	glasses	car	sink
sink	plate	chair	

scratched	stained	torn
bike	blouse	blouse
car	carpet	carpet
chair	chair	tablecloth
glasses	tablecloth	
plate		

B

- The blouse is torn. *or* There's a tear in the blouse.
- The carpet is stained. *or* There's a stain on the carpet.
- The bicycle is dented. *or* There's a dent in the bicycle.
- The sink is leaking. *or* There's a leak in the sink.
- The chair is cracked. *or* There's a crack in the chair.
- The plate is chipped. *or* The plate has a chip in it.
- The tablecloth is torn. *or* There's a tear in the tablecloth.
- The glasses are cracked. *or* There's a crack in the glasses.

Exercise 2

A

Answers will vary. Possible answer:

Average people who have problems with products or conflicts with companies / organizations would read articles like these. The magazine can give them tips on how to deal with the problems and solve the conflicts.

B

	Problems	What Consumer magazine did	Received money?	
			Yes	No
1 George's trip	delay in Madrid missed connections in NY	contacted airline in Madrid and discovered European airlines pay for delays	✓	
2 Diane's vacation	stolen car responsible for paying for car	contacted rental car agency and discovered that credit card company will pay for stolen car		✓

Exercise 3

- The screws on these glasses are too loose. They need to be tightened. *or* They need tightening.
- The blades on these scissors are too dull. They need to be sharpened. *or* They need sharpening.
- This faucet is too tight. It needs to be loosened. *or* It needs loosening.
- These pants are too long. They need to be shortened. *or* They need shortening.
- This street is too narrow. It needs to be widened. *or* It needs widening.

Exercise 4

Jack: Guess what? Someone broke into my car last night!

Mia: Oh, no. What did they take?

Jack: Nothing! But they did a lot of damage. The lock needs to be repaired. And the window needs to be replaced / needs replacing.

Mia: It was probably some young kids having "fun."

Jack: Yeah, some fun. I think they had a party in my car! The seats need to be cleaned / need cleaning.

Mia: How annoying. Does the car drive OK?

Jack: No, it feels strange. The gears keep sticking, so they need to be fixed / need fixing. And the brakes need to be checked / need checking right away.

Mia: Well, I guess you're lucky they didn't steal it!

Jack: Yeah, lucky me.

Exercise 5

Answers will vary.

Exercise 6

A

- c
- b
- e
- d
- a

B

- A DVD is stuck in the DVD player. The DVD needs to be removed. (*or* The DVD needs removing.)
- The speaker wire is damaged. It needs to be repaired (*or* It needs repairing.)
- The dresser mirror is cracked. It needs to be replaced (*or* It needs replacing.)
- The stove door is scratched. It needs to be repainted (*or* It needs repainting.)
- The table legs are loose. They need to be tightened and glued (*or* They need tightening and gluing.)

C

Answers will vary.

Exercise 7

- Your computer screen is so dirty. It needs to be cleaned.
- Something is wrong with your TV screen. It keeps flickering. It's time to get a new one.
- I hate this printer. It keeps jammed. The copies won't come out.
- Be careful – your cup is chipped. I don't want you to cut yourself.
- The buttons on this remote control keep sticking. Do you have something to clean it with?
- Do you realize your jeans are torn in the back?
- Your bathroom faucet keeps leaking. Do you want me to try to fix it?
- My new glasses already have a scratch on one of the lenses. How did that happen?
- Did your laptop freeze again? I find that so annoying.
- This old scanner doesn't work at all anymore. It needs to be fixed.
- The battery in my cell phone keeps dying. I should buy a new one.

7 What can we do?

Exercise 1

- The taste of drinking water has been ruined by chlorine and other additives.
- New illnesses have been caused by certain agricultural pesticides.
- Our crops are being destroyed because of pollution from cars and trucks.
- Dangerous chemicals are being released by factories.
- Many people's health has been damaged as a result of breathing smog every day.
- More severe droughts have been created through the lack of rainfall.
- Our forests and wildlife are being threatened by global warming.

Exercise 2

A

Verb	Noun	Verb	Noun
<u>contaminate</u>	contamination	educate	<u>education</u>
contribute	<u>contribution</u>	<u>pollute</u>	pollution
<u>create</u>	creation	populate	<u>population</u>
deplete	<u>depletion</u>	protect	<u>protection</u>
<u>destruct</u>	destruction	<u>reduce</u>	reduction

B

Answers will vary.

Exercise 3

- One way to inform the public about factories that pollute the environment is through educational programs on TV.
- In many countries around the world, threatened animal and plant species are being protected by strict laws.
- Agricultural pesticides are damaging the soil in many countries.
- Poverty is an enormous problem in many large cities where whole families can only afford to live in one room.

Exercise 4

A

Answers will vary. Possible answer:

Fleece is an inexpensive, lightweight synthetic fiber used to make clothing. Common fleece items are shirts, jackets, pants, and blankets.

B

- False. In the developing world, 70% of people buy fleece.
- True.
- True.
- False. More than 1,500 particles of fleece may separate during washing.
- False. Fish do consume particles of fleece.
- False. We still do not know what people are going to do about this problem.

Exercise 5

A

2. i 3. g 4. e 5. f 6. c 7. b 8. a 9. h

B

- During the recent recession, 30 percent of the businesses in my town closed, and a large part of the population didn't have jobs.
- It seems like there are more dangerous infectious diseases these days, like swine flu and the Zika virus.

- There's so much violence in this city. I'm afraid to walk on the streets alone at night because I don't feel safe.
- Before you travel to a foreign country, make sure there are no dangerous political situations going on there. It can be unsafe to visit countries that are experiencing political unrest.
- In the 1800s, a large portion of Irish potato crops were destroyed by disease. Because potatoes were a major part of the Irish diet, there was a major famine and over 1.5 million people died.
- People in this country don't trust the police or city officials because there is a lot of government corruption.

Exercise 6

- A: A big housing developer wants to build an apartment complex in Forest Hill Park. I think that's terrible, but what can we do?
B: One thing to do is to complain to the Parks Department about it.
A: That's a good idea.
B: Another thing to do is to organize a public meeting to protest the threat to public property.
- A: Personally, I'm worried about violence in the city. The streets are not safe at night.
B: One thing to do is to educate young people about its dangers.
- A: You know, there's a lot of corruption in our city government.
B: The best way to fight government corruption is to report it to the local newspaper.
A: Yeah, the bad publicity might help to clean things up a bit.
- A: There are so many unemployed people in this city. I just don't know what can be done about it.
B: One thing to do is to create more government-funded jobs.
- A: What worries me most is the number of homeless people on the streets.
B: One way to help is to create more public housing projects.
A: I agree.
B: Another thing to do is to donate money to charities that provide shelters and food.

Exercise 7

Answers will vary. Possible answers:

- These days, a lot of endangered animals are being killed by hunters and poachers.
The best way to stop this practice is to strengthen hunting and poaching laws.
- During the past few years, lots of trees have been destroyed by acid rain. One thing to do about it is to minimize industrial pollution.
- Underground water is being contaminated by agricultural pesticides.
The best way to deal with the problem is to make sure factories are not polluting the groundwater.
- Too many people have been affected by infectious diseases in the past few years.
The best way to stop this is to educate people about diseases and vaccinations.

Exercise 8

Answers will vary.

8 Never stop learning.

Exercise 1

1. I'm interested in human behavior, so I'm planning to take a class in psychology.
2. I want to take a course in business, such as commerce or accounting.
3. I'd prefer not to study nursing because I'm not very comfortable in hospitals.
4. I'd really like to work in Information Technology, so I'm thinking of taking courses in computer science.

Exercise 2

A

2. Would you rather/Would you prefer to study part time or full time?
3. Would you rather/Would you prefer to have a boring job that pays well or an exciting job that pays less?
4. Would you rather/Would you prefer to take a long vacation once a year or several short vacations each year?

B

Answers will vary.

Exercise 3

A

Answers will vary.

B

Answers will vary.

Exercise 4

Answers will vary.

Exercise 5

A

Answers will vary.

B

1. (par. 1) Massive Online Open Courses (MOOCs for short) are designed for students who cannot afford, cannot get to, or simply don't want to attend classes in a university classroom.
2. (par. 3) Because a MOOC doesn't cost anything, students don't have to worry about losing money if they decide to drop the class. And many of them ultimately do.
3. (par. 2) However, almost half of the professors who have taught a MOOC believe that the coursework is as demanding as the work done in a traditional university class.
4. (par. 4) Some professors fear that in the future there may be two kinds of university courses: expensive and superior courses at a traditional university where small groups of students meet in classes with their professors, and inexpensive and inferior massive online courses where students will never meet their professors nor even their fellow students.

C

Answers will vary.

D

Answers will vary.

Exercise 6

2. A good way to keep in touch with old friends is by using social media.
3. You can make new friends by going out more often.
4. The best way to save money is by cooking at home.
5. You could stay in shape by exercising regularly.
6. I stay healthy by eating good food.
7. One way to learn self-confidence is by studying dance.

Exercise 7

1. Robin shows her concern for others by volunteering to help people with cancer.
2. When I was young, I didn't understand the importance of money management. But when I started paying my own bills, I realized it's an important skill.
3. I learned creativity from my parents. They taught me the importance of using my imagination and making art.
4. Gina always gets upset with people who disagree with her. I wish she would show more tolerance.
5. I recently joined a choir, and I love it. But you need a lot of perseverance, because you have to practice the same piece of music for weeks before you're ready to perform it!

Exercise 8

A

1. Alex is always on time for everything. He's never even five minutes late. He keeps track of everything on his calendar. I wish I were as good at time management as Alex is.
2. Frank finds school very hard, but no one tries harder than he does. He always spends the whole weekend at the library trying to keep up with his studies. He shows great perseverance.
3. Melissa always wants to do better than everyone else. In school, she always tries to get the best grades. Her favorite sport is field hockey because she's the best player in the school. No one needs to teach Melissa competitiveness.
4. Jennifer has more creativity than any of her classmates. She writes fascinating stories that show she has a wonderful imagination. She's also very artistic and does very interesting paintings.

B

Answers will vary.

Exercise 9

A

Answers will vary.

B

Answers will vary.

9 Getting things done

Exercise 1

2. house painting
3. dry cleaning
4. computer repair
5. language tutoring
6. home repairs

Exercise 2

A

2. check my blood pressure
3. do my nails
4. fix my computer
5. print my photos
6. remove a stain
7. shorten my pants

B

Answers will vary. Possible answers:

2. A: Where can I get my blood pressure checked?
B: You can get it checked at Dr. Fieldstone's office.
3. A: Where can I get my nails done?
B: You can get them done at Super Nails.
4. A: Where can I have my computer fixed?
B: You can have it fixed at Seabreeze Computer Repair.
5. A: Where can I get my photos printed?
B: You can get them printed at Main Street Photo.
6. A: Where can I have a stain removed?
B: You can get it removed at Mike's Cleaners.
7. A: Where can I get my pants shortened?
B: You can have them shortened at the tailor shop on Lily Street.

Exercise 3

2. You can have your shoes repaired at Kwik Fix.
3. You can have your clothes dry-cleaned at Dream Clean.
4. You can have your carpets cleaned by Carpet World.
5. You can have your nails done at Nail File.
6. You can have your car washed at Jimmy's.
7. You can have your washing machine fixed by Hal's Repairs.
8. You can have your eyes examined at Eye to Eye.

Exercise 4

A

Answers will vary.

B

1. False. Adult children no longer enjoy receiving furniture from their parents.
2. False. Boomers are Americans born after World War II.
3. True.
4. True.
5. False. The next step in downsizing could be for millennials to share houses and large apartments.

Exercise 5

Answers will vary.

Exercise 6

1. I don't know how my grandmother keeps up with all the new technology. She's better at understanding new gadgets than I am!
2. My cousin didn't know what to do for her mother's 60th birthday, but she finally came up with the idea of a surprise picnic with the whole family.
3. Ilene has done it again! She only met Chris two months ago, and already she has broken up with him. Why doesn't she try to work out any problems?
4. After Michelle saw her doctor, she decided to cut down on eating fast food. She wants to lose some weight and start exercising again in order to keep fit.
5. We're really lucky in my family because we all get along with each other very well.
6. I've done pretty badly in my classes this semester, so I'm not really looking forward to receiving my grades.
7. I can't put up with that loud music anymore! I can't stand hip-hop, and I'm going to tell my neighbor right now.
8. I've been getting sick a lot lately, and I often feel tired. I really need to start taking care of my health.

10 A matter of time

Exercise 1

2. discovery
3. terrorist act
4. achievement
5. assassination
6. natural disaster

Exercise 2

2. The cell phone was invented about 45 years ago.
3. Brasília has been the capital city of Brazil since 1960.
4. The first laptop was produced in 1981.
5. Mexico has been independent for more than 200 years.
6. World War II lasted from 1939 to 1945.
7. Vietnam was separated into two parts for about 20 years.
8. East and West Germany have been united since 1990.

Exercise 3

A

Noun	Verb	Noun	Verb
achievement	<u>achieve</u>	existence	<u>exist</u>
assassination	<u>assassinate</u>	exploration	<u>explore</u>
demonstration	<u>demonstrate</u>	explosion	<u>explode</u>
discovery	<u>discover</u>	invention	<u>invent</u>
discrimination	<u>discriminate</u>	transformation	<u>transform</u>
election	<u>elect</u>	vaccination	<u>vaccinate</u>

B

2. In World War I, many soldiers were vaccinated against typhoid, a deadly bacterial disease.
3. Aung San, the man who led Myanmar to independence, was assassinated in 1947. No one is certain who killed him.
4. The European Union has existed since 1957.
5. Until the 1960s, there were many laws that discriminated against African Americans in certain regions of the United States.
6. In 1885, Louis Pasteur discovered a cure for rabies when he treated a young boy who was bitten by a dog.
7. In recent years, teams of experts in countries such as Cambodia and Angola have been safely exploding land mines in order to rid those countries of these dangerous weapons.
8. One of the few parts of the world that has not been explored much is Antarctica. The extreme climate makes it dangerous to travel far from research centers.

Exercise 4

A

Vaccinations are injections given to people to prevent a disease. They usually contain a weakened or dead form of the disease.

B

Date	Event
1. Early 16th century	<i>Smallpox killed much of the native population in South America.</i>
2. End of the 18th century	Smallpox was responsible for the death of about one in ten people around the world.
3. 1796	Dr. Edward Jenner vaccinated a boy with cowpox and, two months later, with smallpox. The boy did not get smallpox.
4. 1800	The Royal Vaccine Institution was founded in Berlin, Germany.
5. 1801	Napoleon opened a vaccine institute in Paris, France.
6. 1967	The World Health Organization started a vaccination program.
7. 1977	The last known case of smallpox was recorded in Somalia.
8. Future challenge	The future of vaccinations aims at eradicating malaria, Zika virus, and dengue.

Exercise 5

A

2. many people will be wearing temperature-controlled body suits.
3. most people will be driving cars that run on fuel from garbage.
4. people will be competing in a new Olympic event – mind reading.
5. Answers will vary.
6. Answers will vary.

B

2. ties for men will have gone out of fashion.
3. scientists will have discovered a cheap way of getting drinking water from seawater.
4. medical researchers will have found a cure for cancer.
5. Answers will vary.
6. Answers will vary.

Exercise 6

Answers will vary.

Exercise 7

Answers will vary.

Exercise 8

Answers will vary.

11 Rites of passage

Exercise 1

A

Answers will vary.

B

Answers will vary.

Exercise 2

2. I just spent a horrible evening with Patricia. She questioned and criticized everything I said. I wish she weren't so argumentative.
3. My sister is very naive. She trusts everyone and thinks everyone is good.
4. Once I turned 16, I became less rebellious, and my parents started to let me do what I wanted.
5. Eric is really ambitious. He wants to own his own business by the time he's 25.
6. I wish I could be like Susie. She's so carefree and never seems to worry about anything.

Exercise 3

Answers will vary.

Exercise 4

A

He learned that he is ambitious because he loves to compete and to win. He doesn't want to be a runner-up.

B

Answers will vary. Possible answers:

1. launched himself into: began for first time
2. record time: fast enough to break a record
3. prestigious: very important
4. sprint: a short, very fast foot-race
5. runners-up: those who didn't win first place / those who won second, third, or fourth place
6. ecstatic: very happy

C

Answers will vary.

Exercise 5

Answers will vary. Possible answers:

2. I shouldn't have been so argumentative.
3. I should have gotten a different job.
4. I shouldn't have bought the TV.
5. I should have studied computer science.
6. I shouldn't have been so rebellious.
7. I should have refused to let my friend copy my homework.
8. I should have put the date in my calendar.
9. I shouldn't have been so naive.
10. I should have told my friend that I liked her hair.

Exercise 6

A

2. If we'd made a reservation, we would have eaten already.
3. If I'd put on sunscreen, I wouldn't have gotten a sunburn.
4. If you had let me drive, we would have arrived by now.
5. If I'd ignored your text in class, I wouldn't have gotten in trouble.

B

Answers will vary.

Exercise 7

Hector: I've made such a mess of my life!

Scott: What do you mean?

Hector: If I hadn't accepted a job as soon as I graduated, I would have traveled around South America all summer – just like you did. You were so carefree.

Scott: You know, I shouldn't have gone to South America. I should have taken the great job I was offered. After I returned from South America, it was too late.

Hector: But my job is so depressing! The moment I started it, I hated it – on the very first day! That was five years ago, and nothing's changed. I should have looked for another job right away.

Scott: Well, start looking now. I posted my résumé online last month, and five companies contacted me right away. If I hadn't posted my résumé, no one would have contacted me. I accepted one of the job offers.

Hector: Really? What's the job?

Scott: It's working as a landscape gardener. The moment I saw it, I knew it was right for me.

Hector: But for me right now, the problem is that I get a very good salary and I just bought a house. If I hadn't bought the house, I would be able to take a lower paying job.

Scott: Well, I guess you can't have everything. If I had a better salary, I would buy a house, too.

12 Keys to success

Exercise 1

2. In order for a movie to be entertaining, it has to have good actors and an interesting story.
3. In order to succeed in business, you often have to work long hours.
4. In order to attract new members, a sports club needs to offer inexpensive memberships.
5. In order to speak a foreign language well, it's a good idea to use the language as often as possible.
6. In order for a clothing store to succeed, it has to be able to find the latest fashions.

Exercise 2

2. For a clothes store to be profitable, it has to have talented salespeople.
3. In order to manage your own business, you have to work extremely long hours.
4. In order for an advertisement to be persuasive, it has to be clever and entertaining.
5. In order to run a successful automobile company, you have to provide excellent customer service.
6. In order for a reality TV show to be successful, it has to have drama and interesting characters.

Exercise 3

2. I learned a lot about how to run a successful bookstore from taking that class. I found it very informative.
3. Annie has so many interesting ideas, and she's always thinking of new projects. She's very clever.
4. Debra is a salesperson, and she's good at her job. She's so persuasive that she sells three times as much as her co-workers.
5. Matthew is one of the top models in Milan. He goes to the gym every day, so he looks really muscular.
6. Before opening a new store, it's important to think through all of your ideas and have a clear business plan.
7. My new job has great benefits. We have unlimited time off, excellent health insurance, and flexible working hours.

Exercise 4

Answers will vary.

Exercise 5

A

Answers will vary.

B

Answers will vary.

Exercise 6

A

The secret that the company sells is the three indigenous Latin-American plants that were replaced by wheat: chia seeds, amaranth, and quinoa.

B

Answers will vary. Possible answers:

1. comeback: something that returns to favor
2. indigenous: native, original of a place
3. to prominence: become popular or well-known
4. superfood: a very healthy food
5. went out of favor: no longer popular
6. rumor has it: people are saying

Exercise 7

Answers will vary.

Exercise 8

A

1. I'm not knowledgeable enough about tools to be a successful salesperson in a hardware store. I'm familiar with some common tools, but I don't know how to use most tools.
2. To be successful, personal trainers need to be fit and muscular.
3. *Weekend Talk* ran for only three months because it was so boring. For a TV show to be successful on Saturday evenings, it really has to be entertaining.
4. I wouldn't be a good salesperson because I'm not very persuasive.
5. I found a fantastic news website this morning. It's really informative. It has very detailed stories about local and international news.
6. For a salesperson to be persuasive, he or she has to be clever with words.
7. Kate is so athletic. She plays soccer, tennis, and basketball, and she's excellent at all three sports.
8. I like this store, but it's not very affordable. Even the small items are expensive.

B

Answers will vary. Possible answers:

1. To apply for a job, you should write a good résumé.
2. To be an effective personal trainer, you have to listen to your clients' needs.
3. For a restaurant to be successful, it has to have delicious food at good prices.
4. For students to get good grades, they should study hard and do their best.
5. To learn a new language, it's a good idea to practice every day.

13 What might have been

Exercise 1

Answers will vary. Possible answers:

2. They might have gone to get a cup of coffee.
3. A friend might not have come to his birthday party.
4. Someone must have hit her car.
5. They must have won the game.
6. It must have been in the oven too long.

Exercise 2

Answers will vary.

Exercise 3

Answers will vary. Possible answers:

2. They could have built it for ceremonies and celebrations.
3. They could have drawn pictures.
4. They may have learned the languages.
5. They may have built rowboats.
6. They might have used sailboats.

Exercise 4

A

Answers will vary.

B

Answers will vary. Possible answers:

1. Bigfoot is a gigantic, hairy, mysterious man-like creature that lives in the forests of the Pacific Northwest and avoids people.
2. Answers will vary.
3. The most popular possibility is Gigantopithecus.
4. Most scientists believe that Gigantopithecus walked on its hands and legs because its weight would have been too much for the legs and ankles to carry. or The bones of this ape have only been found in Asia.
5. Answers will vary.

Exercise 5

A

Answers will vary.

B

Answers will vary. Possible answers:

2. I would have slept in my car until the morning.
3. I would have asked them to throw away their trash.
4. I would have asked them not to make any noise in the evenings.
5. I wouldn't have loaned it to him.

Exercise 6

A

Noun	Verb	Noun	Verb
assumption	assume	<u>prediction</u>	predict
criticism	<u>criticize</u>	suggestion	<u>suggest</u>
demand	<u>demand</u>	suspect	<u>suspect</u>
excuse	<u>excuse</u>	warning	<u>warn</u>

B

2. Christopher shouldn't have suggested having a beach party. It was so dark, I stepped in a hole and hurt my ankle.
3. Andy bought an expensive ring and gave it to Millie for her birthday. A year later, he asked her to marry him. When she said no, he made an outrageous demand. He said he wanted his ring back!
4. I shouldn't have warned my co-worker not to be late for work so often. It was really none of my business.
5. Lori said she was late because she got caught in traffic. Hmm. I've heard that excuse before.
6. Kevin shouldn't have assumed I would still be awake at midnight. I was asleep when he called.
7. I thought that my roommate had taken my wallet, but I found it at the bottom of my bag. I shouldn't have suspected that my roommate took it. He would never do something like that.
8. James shouldn't have criticized me for wearing jeans and a T-shirt to a friend's party. He always has negative things to say.

Exercise 7

Answers will vary. Possible answers:

2. A: Judy never responded to my invitation.
B: She must not have received it. You should have called her.
3. A: Matt hasn't answered his phone for a week.
B: He could have gone on vacation. He might not have told you, though – sometimes he's very inconsiderate.
4. A: I can never get in touch with Kathy. She never returns phone calls or answers texts!
B: Yeah, I have the same problem with her. Her voice mail may have run out of space. She should have gotten a new phone service by now.
5. A: Thomas is strange. Sometimes he works really hard, but sometimes he seems pretty lazy. Last week, he hardly did any work.
B: Well, you know, he might not have felt well. Still, he should have told you that he was sick.
6. A: I ordered a book online a month ago, but it still hasn't arrived.
B: They could have had a problem with the warehouse, but they should have let you know.

14 Creative careers

Exercise 1

Anna: Putting on a fashion show must be really fun!

Marcus: Yeah, but it's also challenging. All the clothes have to be numbered so that the models wear them in the right sequence. And they also have to be marked with the name of the right model.

Anna: What happens if something is worn by the wrong model?

Marcus: Well, if it doesn't fit, it looks terrible! First impressions are very important. A lot of clothes are sold because they look good at the show.

Anna: Do you have to rehearse for a fashion show?

Marcus: Of course! There's more involved than just models and clothes. Special lighting is used, and music is played during the show.

Anna: It sounds complicated.

Marcus: Oh, it is. And at some fashion shows, a commentary may be given.

Anna: A commentary? What do you mean?

Marcus: Well, someone talks about the clothes as they are shown on the runway by the models.

Anna: It sounds like timing is really important.

Marcus: Exactly. Everything has to be timed perfectly! Otherwise, the show may be ruined.

Exercise 2

- Often, special music has to be written for a film.
- A play may be rehearsed for several weeks before it is shown to the public.
- Designing clothes for actors to wear requires a lot of creativity.
- Newspapers are delivered to stores after they are printed.
- Sound effects are added after the film has been put together.

Exercise 3

- Nowadays, all sorts of things are produced in factories, including lettuce! At one food factory, fresh green lettuce is grown without sunlight or soil. Here is how it is done.
- Lettuce seedlings are placed at one end of a long production line. Conveyor belts are used to move the seedlings slowly along. The tiny plants are exposed to light from fluorescent lamps.
- They have to be fed through the roots with plant food and water that is controlled by a computer.
- Thirty days later, the plants are collected at the other end of the conveyor belts.
- They may be delivered to the vegetable market the same day.

Exercise 4

A

- has been created
- are concerned
- was passionately interested in
- was soon noticed
- be interviewed
- were relevant, intelligent, and inspired

B

- False. He moved to London around 2007.
- False. His family and friends read his blog.
- True
- True
- False. They started after *The Business of Fashion*.
- False. Passionate interest is fundamental to success in blogging.

Exercise 5

Answers will vary. Possible answers:

- An editorial director, who tells the reporters what news stories to cover, chooses only the most interesting stories.
- A game animator, who creates detailed graphics for computer games, is a skilled artist.
- A storyboard artist, who illustrates plans for individual scenes for a movie, is a creative person.
- Stunt people perform dangerous moves in films and TV shows that have a lot of action scenes.
- TV sitcoms include actors and actresses that are recognized by television viewers around the world.

Exercise 6

- c
- a
- h
- b
- f
- d
- e

Exercise 7

Answers will vary.

Exercise 8

- Next, new walls are built.
- Then the walls are painted.
- After that, new lighting is installed.
- Then new furniture is delivered.
- Finally, the restaurant is reopened.

15 A law must be passed!

Exercise 1

Answers will vary. Possible answers:

2. People shouldn't be allowed to eat on the subway.
3. People shouldn't be permitted to play loud music in their apartments.
4. Dogs should be required to wear leashes.

Exercise 2

Answers will vary. Possible answers:

2. Something must be done to reduce traffic on the freeways.
3. Bicyclists must have their own bike lanes.
4. A law has got to be passed to stop people from looking at their phones when they're crossing the street.

Exercise 3

Answers will vary.

Exercise 4

Answers will vary. Possible answers:

2. A: People mustn't be allowed to write unkind things about others on social networking sites.
B: That's not a bad idea. On the other hand, I feel that people should be allowed to express their opinions about anything.
3. A: Public transportation should be provided free of charge.
B: That's interesting, but I think that free public transportation would result in increased taxes for everyone.
4. A: I think people ought to be required to buy hybrid cars.
B: Do you? I'm not sure everyone can afford a hybrid car.
5. A: In my opinion, all plastic containers should be banned.
B: You may have a point. However, I think that some plastic containers, such as food storage containers, are necessary.

Exercise 5

A

Possible answer:

A revenge story describes an action someone took to get back at someone who was hurting or taking advantage of him or her in some way. It's usually a mean or controversial action. Marcy's friend was taking advantage of Marcy's kindness and generosity and forcing her to pay for meals when they ate out together, so Marcy did the same thing to her. Jonathan's neighbors were neglecting the rabbits, so he stole them to protect and save them. Chad's neighbor didn't care that the leaky air conditioner was making it difficult for Chad to sleep, so Chad turned the air conditioner off without telling the neighbor.

B

Answers will vary.

C

Answers will vary.

Exercise 6

3. You can easily spend all your money on food and rent, can't you?
4. Some unemployed people don't really want to work, do they?
5. Health care is getting more and more expensive, isn't it?
6. There are a lot of homeless people downtown, aren't there?
7. Some schools have overcrowded classrooms, don't they?
8. Laws should be passed to reduce street crime, shouldn't they?

Exercise 7

A

Noun	Verb	Noun	Verb
advertisement	<u>advertise</u>	<u>pollution</u>	pollute
<u>bully</u>	bully	prohibition	<u>prohibit</u>
<u>improvement</u>	improve	provision	<u>provide</u>
offense	<u>offend</u>	<u>requirement</u>	require
permission	<u>permit</u>	<u>vandalism</u>	vandalize

B

Answers will vary.

Exercise 8

Answers will vary. Possible answers:

2. For: It might stop children from being bullies.
Against: Parents, not schools, should be responsible for their children's behavior.
3. For: It's important to keep the city clean.
Against: There are other more important things to spend tax money on.
4. For: Every animal's life is important.
Against: There aren't enough animal shelters to care for every stray animal.

Exercise 9

Gina: You know, I just moved into this new apartment building, and I thought everything would be really great now.

Alec: What's the problem?

Gina: Well, yesterday, the manager gave me a copy of the house rules. I found out that I can't park my moped on the sidewalk in front of the building anymore.

Alec: But people shouldn't be permitted to park their bikes or mopeds there.

Gina: Why not? There isn't any other place to park, is there? I guess I'll have to park on the street now.

Alec: I'm sorry that parking somewhere else will be inconvenient, but don't you agree that people shouldn't be allowed to block the sidewalk or the entrance to the building?

Gina: Well, you may have a point, but parking spaces for all types of cycles need to be provided for renters here. All renters with a car have a parking space, don't they?

Alec: Well, yes, you're right. You should go to the next renters' meeting and discuss the issue with everyone else.

Gina: That's not a bad idea. My voice ought to be heard as much as anyone else's – I think I will!

16 Reaching your goals

Exercise 1

2. volunteer
3. student
4. actor
5. parent
6. nurse

Exercise 2

A

Answers will vary. Possible answers:

1. social worker: help people, get to know the community
2. university professor: educate people, write books
3. small-business owner: be your own boss, help the community
4. emergency-room nurse: help people, have an exciting job

B

Answers will vary. Possible answers:

1. As a social worker, Jane hopes she'll have helped poor and elderly people in her community. She'd also like to have made a lot of good friends.
2. As a university professor three years from now, Paul hopes he'll have effectively educated people about world history. He'd also like to have written a book within five years.
3. By this time next year, Jake, a small business owner, would like to have hired three new employees. In addition, he hopes he'll have opened two additional stores in the next three years.
4. In the next five years, Amy, an emergency-room nurse, hopes she'll have helped save a lot of lives. In addition, she'd like to have gotten promoted to head nurse.

Exercise 3

Answers will vary.

Exercise 4

A

Rupert Isaacson is from London. His parents are from Africa. He went to visit the Bushmen of the Kalahari Desert.

B

Challenge: Rupert faced the challenge of his son's autism.

Solution: One of the solutions was to use horses to help his son.

C

1. Autism affects people's ability to communicate and interact socially.
2. They went to Mongolia to help with Rowan's autism.
3. The Horse Boy Foundation is a school that teaches people how to use horses for healing.
4. Rowan is the host of *Endangerous*.
5. Answers will vary. Possible answers: He wrote the books *The Healing Land* and *The Long Ride Home*. He produced the documentaries *Horse Boy* and *Endangerous*. He started The Horse Boy Foundation to help people with autism.

Exercise 5

1. It's not good to be timid if you're an emergency-room nurse.
2. If teachers are going to be successful, they have to be resourceful.
3. You have to be adaptable if you work as a volunteer.
4. If you take a job far from your family and friends, you have to be self-sufficient.
5. One of the most important things about working with children is being positive and not cynical.
6. Being a role model for troubled youths requires someone who is strong and compassionate.

Exercise 6

1. A
2. G
3. A
4. G
5. G
6. G

Exercise 7

A

2. get a promotion / a house
3. learn new skills
4. make a change
5. meet someone special
6. pay off debts / a house

B

Answers will vary.

Exercise 8

A

Answers will vary.

B

Answers will vary.